

## PRODUCT SUMMARY

### Insurance Coverages Provided with MBNA World Mastercard®

#### TRAVEL INSURANCE SUMMARY

Provided by TD Life Insurance Company and TD Home and Auto Insurance Company:

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#### CREDIT CARD INSURANCE SUMMARY

Provided by TD Life Insurance Company and TD Home and Auto Insurance Company:

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## TRAVEL INSURANCE SUMMARY

Provided by TD Life Insurance Company ("TD Life") and TD Home and Auto Insurance Company ("TD Home & Auto")

### Insurance Coverages Provided with MBNA World Mastercard® Common Carrier Accidental Death and Dismemberment (AD&D) Unexpected Return Home

#### This Product Summary Contains Important Information





The following is meant to provide an overview of the features and benefits of the insurance coverages provided with your MBNA World Mastercard. The terms and conditions of the insurance coverages are contained in Your Certificate of Insurance ("Certificate") and in the group master policies, which govern. All defined terms are italicized, capitalized and defined in Your Certificate.

View a [copy of the Certificate](https://www.mbna.ca/en/credit-cards/mastercard-cardholder-benefits/) (https://www.mbna.ca/en/credit-cards/mastercard-cardholder-benefits/) for full details about the insurance coverages provided with the MBNA World Mastercard.

| INSURERS  | DISTRIBUTOR  | ADMINISTRATOR   |
|---|--|---|
| <p><b>TD Life Insurance Company</b><br/>("TD Life")<br/>P.O. Box 1 TD Centre<br/>Toronto, Ontario M5K 1A2<br/>Ph.: 1-888-788-0839<br/>TD Life is registered with the<br/>Autorité des marchés financiers<br/>(www.lautorite.qc.ca) (the "AMF"<br/>or the "Authority") under client<br/>number 2000444011.</p> <p><b>TD Home and Auto Insurance<br/>Company</b><br/>("TD Home &amp; Auto")<br/>P.O. Box 1 TD Centre<br/>Toronto, Ontario M5K 1A2<br/>Ph.: 1-866-361-2311<br/>TD Home &amp; Auto is registered with<br/>the AMF under client number<br/>2000471829.</p> | <p><b>The Toronto-Dominion Bank</b><br/>(referred to as "MBNA", a division<br/>of The Toronto-Dominion Bank)<br/>P.O. Box 1 TD Centre<br/>Toronto, Ontario<br/>M5K 1A2<br/>Ph.: 1-800-983-8472</p> | <p><b>Global Excel Management<br/>Inc.</b> ("Global Excel")<br/>73 Queen Street<br/>Sherbrooke, Quebec<br/>J1M 0C9<br/>Ph.: 1-866-520-8827 or<br/>+1-519-742-9356</p> |

#### General Information You Need to Know

The following is applicable to **all insurance coverages** provided with the MBNA World Mastercard, unless otherwise specified:

|  |   |
|--|---|
|  | <p><b>Complaint Handling:</b> For information about our complaint processing policy and where a complaint may be filed, please visit our Customer Service &amp; Problem Resolution page at: <a href="https://www.tdinsurance.com/customer-service/problem-resolution">https://www.tdinsurance.com/customer-service/problem-resolution</a>.</p>                |
|  | <p><b>Misrepresentation:</b> You must be accurate and complete in Your dealings with the Insurer at all times. The Insurer will not pay a claim if You, any person insured under Your Certificate or anyone acting on Your behalf makes a misrepresentation, attempts to deceive or mislead the Insurer, or makes a fraudulent, false statement or claim.</p> |
|  | <p><b>Cancellation:</b> Insurance coverages are considered cancelled on the date the credit card account is closed. If, at any time, You don't want these insurance coverages, You can decide not to use them or contact Your credit card provider to apply for a different credit card with alternative insurance coverages.</p>                             |
|  | <p><b>Cost:</b> Your MBNA World Mastercard has an annual fee charged by your credit card provider. No additional fee will be charged for the insurance coverages provided with the MBNA World Mastercard.</p>   |



**Claims:** You must report Your claim to Our Administrator by calling 1-866-520-8827 no later than the following time limits after the date the covered event(s) occurred:

- **Common Carrier Accidental Death and Dismemberment**
  - o 30 days; refer to section General Provisions under “Notice of Claim” for full details.
- **Unexpected Return Home**
  - o 30 days; refer to section General Provisions for Part 3 under “Notice of Claim” for full details.

Once We have approved the claim, We will notify You and payment will be made within 60 days. If the claim has been denied, We will inform You of the claim denial reasons within 60 days. You can appeal the decision by submitting new information to Our Administrator. For complete details, please see the applicable claims section (as listed above) in Your Certificate.

## General Information You Need to Know

### Eligibility:

| Benefit   | Who is Eligible   | Additional Eligibility Requirements  |
|---|---|--|
| <b>Common Carrier Accidental Death and Dismemberment (AD&amp;D)</b> | Primary Cardholder<br>Primary Cardholder’s Spouse<br>Primary Cardholder’s<br>Dependent Children | • Benefits apply when the Cardholder charges all or part of the cost of an Insured Person’s fare for travel on a Common Carrier to the Account prior to departure. |
| <b>Unexpected Return Home</b>                                       | Primary Cardholder<br>Primary Cardholder’s Spouse<br>Primary Cardholder’s<br>Dependent Children | • Benefits apply when the Cardholder charges all or part of the cost of the fare for travel.   |

**Note:** For full details, please see the “Eligibility” section and/or the definition of “Insured Person” in each Certificate.

### Common Carrier Accidental Death and Dismemberment (AD&D)

Issued by TD Life Insurance Company under Group Policy Number TGV008 (the “Policy”) to MBNA, a division of The Toronto-Dominion Bank (the “Policyholder”). Global Excel provides Claims and Assistance services under the Group Policy.

### What is included in this coverage?

Common Carrier Accidental Death and Dismemberment provides coverage in the event that an Insured Person, while traveling as a passenger on a Common Carrier during a Trip suffers an Accidental Bodily Injury.

### What are the benefits?

| Benefit  | Maximum Benefit Payable |
|--|-------------------------|
| <b>Accidental Death and Dismemberment, Loss of Sight, Speech, or Hearing Benefit</b> |                         |
| Loss of Life   | \$1,000,000             |
| Loss of Both Hands or Feet   | \$1,000,000             |
| Loss of One Foot or One Hand and the Entire Sight of One Eye                         | \$1,000,000             |
| Loss of Entire Sight of Both Eyes  | \$1,000,000             |
| Loss of One Hand and One Foot  | \$1,000,000             |
| Loss of Speech and Hearing   | \$1,000,000             |

|   |           |
|---|-----------|
| Loss of One Hand or One Foot                    | \$500,000 |
| Loss of Entire Sight of One Eye                 | \$500,000 |
| Loss of Speech                                  | \$500,000 |
| Loss of Hearing                                 | \$500,000 |
| Loss of Thumb and Index Finger on the same hand | \$250,000 |

**Note:** If an Insured Person has multiple Losses as a result of one accident, only the single largest benefit amount applicable to the Loss suffered is payable. The loss of life benefit of a Cardholder will be paid to the designated beneficiary that must be in writing and filed with Our Administrator.

### What are the limitations and exclusions?

This insurance contains limitations and exclusions. Benefits will not be paid if the Loss is directly or indirectly as a result of one or more of the following:

- Disease
- Suicide
- War or Insurrection
- Intoxication
- Drugs or Poison
- Criminal Offence
- Medical Complications

For complete details, please see the Part 2 – Common Carrier Accidental Death and Dismemberment (AD&D) Benefits Certificate of Insurance section in Your Certificate.

### Unexpected Return Home

Issued by TD Home & Auto under Group Policy Number TDGV014 (the “Policy”) to MBNA, a division of The Toronto-Dominion Bank (the “Policyholder”). Global Excel provides Claims and Assistance services under the Group Policy.

### What is included in this coverage?

In the event of the death of an immediate relative (spouse, child including adopted children, parent, legal guardian, parent-in-law, brother or sister including stepbrothers or sisters, grandparents, grandchildren, daughter-in-law, son-in-law, brother-in-law, sister-in-law) while You are on a Trip, the Cardholder will be reimbursed for the lesser of the additional charges to change Your Ticket or to purchase a one-way economy fare to Your residence.

### What are the benefits?

| Benefit                | Maximum Benefit Payable  |
|------------------------|--|
| Unexpected Return Home | Reimbursement of the additional charges to change Your Ticket or to purchase a one-way economy fare to Your residence up to a max of \$2,000 per Insured Person for a maximum total of \$25,000 per Covered Trip for all Insured Persons on the same Covered Trip. |

**Note:** Benefits payable under this Certificate will be paid within sixty (60) days of receipt of satisfactory proof of loss.

### What are the limitations and exclusions?

You must call the Operations Centre for help making the necessary arrangements, failure to do so may result in Your claim being delayed or denied.

For complete details, please see the Part 3 – Unexpected Return Home Benefits Certificate of Insurance section in Your Certificate.

## CREDIT CARD INSURANCE SUMMARY

Provided by TD Life Insurance Company ("TD Life") and TD Home and Auto Insurance Company ("TD Home & Auto")

### Insurance Coverages Provided with MBNA World Mastercard® Rental Vehicle Benefits Purchase Assurance and Extended Warranty

#### This Product Summary Contains Important Information





The following is meant to provide an overview of the features and benefits of the insurance coverages provided with your MBNA World Mastercard. The terms and conditions of the insurance coverages are contained in Your Certificate of Insurance ("Certificate") and in the group master policies, which govern. All defined terms are italicized, capitalized and defined in Your Certificate.

View a copy of the Certificate (<https://www.mbna.ca/en/credit-cards/mastercard-cardholder-benefits/>) for full details about the insurance coverages provided with the MBNA World Mastercard.

| INSURERS  | DISTRIBUTOR   | ADMINISTRATOR  |
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| <b>TD Life Insurance Company</b><br>("TD Life")<br>P.O. Box 1 TD Centre<br>Toronto, Ontario M5K 1A2<br>Ph.: 1-888-788-0839<br>TD Life is registered with the<br>Autorité des marchés financiers<br>( <a href="http://www.lautorite.qc.ca">www.lautorite.qc.ca</a> ) (the "AMF"<br>or the "Authority") under client<br>number 2000444011.<br><b>TD Home and Auto Insurance<br/>Company</b><br>("TD Home & Auto")<br>P.O. Box 1 TD Centre<br>Toronto, Ontario M5K 1A2<br>Ph.: 1-866-361-2311<br>TD Home & Auto is registered with<br>the AMF under client number<br>2000471829. | <b>The Toronto-Dominion Bank</b><br>(referred to as "MBNA", a division<br>of The Toronto-Dominion Bank)<br>P.O. Box 1 TD Centre<br>Toronto, Ontario<br>M5K 1A2<br>Ph.: 1-800-983-8472 | <b>Global Excel Management<br/>Inc.</b><br>("Global Excel")<br>73 Queen Street<br>Sherbrooke, Quebec<br>J1M 0C9<br>Ph.: 1-866-520-8827 or<br>+1-519-742-9356 |

#### General Information You Need to Know

The following is applicable to **all insurance coverages** provided with the MBNA World Mastercard, unless otherwise specified:

|   |  |
|---|--|
|   | <b>Complaint Handling:</b> For information about our complaint processing policy and where a complaint may be filed, please visit our Customer Service & Problem Resolution page at: <a href="https://www.tdinsurance.com/customer-service/problem-resolution">https://www.tdinsurance.com/customer-service/problem-resolution</a> .                   |
|   | <b>Misrepresentation:</b> You must be accurate and complete in Your dealings with the Insurer at all times. The Insurer will not pay a claim if You, any person insured under Your Certificate or anyone acting on Your behalf makes a misrepresentation, attempts to deceive or mislead the Insurer, or makes a fraudulent, false statement or claim. |
|   | <b>Cancellation:</b> Insurance coverages are considered cancelled on the date the credit card account is closed. If, at any time, You don't want these insurance coverages, You can decide not to use them or contact Your credit card provider to apply for a different credit card with alternative insurance coverages.                             |
|  | <b>Cost:</b> Your MBNA World Mastercard has an annual fee charged by your credit card provider. No additional fee will be charged for the insurance coverages provided with the MBNA World Mastercard.   |



**Claims:** You must report Your claim to Our Administrator by calling 1-866-520-8827 no later than the following time limits after the date the covered event(s) occurred:

- **Rental Vehicle Benefits**
  - o Immediately; refer to section General Provisions Part 1 for full details.
- **Purchase Assurance and Extended Warranty Protection**
  - o 30 days; refer to section General Provisions Part 4 under “Notice of Claim” for full details.

Once We have approved the claim, We will notify You and payment will be made within 60 days. If the claim has been denied, We will inform You of the claim denial reasons within 60 days. You can appeal the decision by submitting new information to Our Administrator. For complete details, please see the applicable claims section (as listed above) in Your Certificate.

**Eligibility:**

| Benefit   | Who is Eligible   | Additional Eligibility Requirements   |
|---|---|---|
| <b>Rental Vehicle Benefits</b>                  | <p><b>Collision Damage Waiver Benefits:</b><br/>Primary Cardholder</p> <p><b>Rental Vehicle Accidental Death and Dismemberment (AD&amp;D) Benefits:</b><br/>Primary Cardholder<br/>Primary Cardholder’s Spouse<br/>Primary Cardholder’s Dependent Children parent, parent-in-law, sister or brother while Occupying the Rental Vehicle with the Cardholder</p> <p><b>Rental Vehicle Personal Effects</b><br/>Primary Cardholder<br/>Primary Cardholder’s Spouse<br/>children, parent, parent-in-law, sister or brother while travelling with the Cardholder</p> | <ul style="list-style-type: none"> <li>• Benefits will apply when the Cardholder enters into a non-renewable rental agreement for a Rental Vehicle, where the total period does not exceed thirty-one (31) days (subject to limitations and exclusions)</li> <li>• The Rental Vehicle must be operated by the Cardholder or another authorized person under the rental agreement</li> </ul> |
| <b>Purchase Assurance and Extended Warranty</b> | Primary Cardholder<br>Authorized User   | <ul style="list-style-type: none"> <li>• When the Insured Person charges the full cost of covered personal property to the Account; or</li> <li>• If the Insured Person purchases a covered personal property using an access cheque issued in connection with the Account.</li> </ul>  |

**Note:** For full details, please see the “Eligibility” section and/or the definition of “Insured Person” in each Certificate.

**Rental Vehicle**

Issued by TD Home & Auto and TD Life under Group Policy Number TGV009 (the “Policy”) to MBNA, a division of The Toronto-Dominion Bank (the “Policyholder”). Global Excel provides Claims and Assistance services under the Group Policy.

## What is included in this coverage?

You are covered for:

Collision Damage Waiver (CDW) Benefits, including:

1. Damage to Your Rental Vehicle
2. Theft of Your Rental Vehicle or any of its respective parts or accessories
3. Rental agency charges for valid loss-of-use while Your Rental Vehicle is being repaired; and
4. Reasonable and customary charges for towing Your Rental Vehicle to the nearest available facility.

**Note:** This coverage does not provide any form of third party automobile property damage or personal injury liability insurance.

Rental Vehicle Accidental Death and Dismemberment (AD&D): in the event that an Insured Person suffers an Accidental Bodily Injury.

Rental Vehicle Personal Effects Benefits: in the event of theft or damage to your personal effects while in transit or in any hotel, or other building, en route during a trip with the Rental Vehicle for the duration of an eligible rental period.

## What are the benefits?

| Benefit  | Maximum Benefit Payable   |                       |
|--|---|-----------------------|
| <b>Collision Damage Waiver (CDW)</b>                         | The amount of the benefit payable will equal the cost of the repair or replacement cost of your Rental Vehicle which has been damaged or stolen, less any amount or portion of the loss assumed, waived or paid by the vehicle agency, the insurer, or third party insurer. |                       |
| <b>Rental Vehicle Accidental Death and Dismemberment*</b>    | <b>Cardholder</b>   | <b>Insured Person</b> |
| Loss of Life   | \$200,000   | \$20,000              |
| Loss of Both Hands and Feet                                  | \$200,000   | \$20,000              |
| Loss of One Foot or One Hand and the Entire Sight of One Eye | \$200,000   | \$20,000              |
| Loss of Entire Sight of Both Eyes                            | \$200,000   | \$20,000              |
| Loss of One Hand and One Foot                                | \$200,000   | \$20,000              |
| Loss of Speech and Hearing                                   | \$200,000   | \$20,000              |
| Loss of One Hand or One Foot                                 | \$100,000   | \$10,000              |
| Loss of Entire Sight in One Eye                              | \$100,000   | \$10,000              |
| Loss of Speech   | \$100,000   | \$10,000              |
| Loss of Hearing  | \$100,000   | \$10,000              |
| Loss of Thumb and Index Finger on the Same Hand              | \$50,000  | \$5,000               |
| <b>Rental Vehicle Personal Effects Benefits</b>              | The maximum coverage during the rental period is \$1000 for each Insured Person. The total benefits during each rental period is limited to \$2000 per Account.   |                       |

**\*Note:** This coverage does not provide any form third party automobile property damage or personal injury liability insurance. The maximum total benefit payable, per Account, for any one accident is \$300,000.

## **What are the limitations and exclusions?**

This insurance contains limitations and exclusions. We will not pay benefits if a claim is directly or indirectly a result of one or more of the following:

- Damage
- Violation of Rental Agreement
- Intentional Acts
- Intoxication
- Disease
- Medical Complications
- Drugs or Poison
- Illegal Trade
- Criminal Offence
- Off-road Operation
- War or Insurrection
- Confiscation
- Seizure or Destruction
- Suicide

## **Collision Damage Waiver**

This insurance contains limitations and exclusions.

- You must decline the collision damage waiver benefits offered by the car rental agency. If such coverage is not available from the car rental agency, then Collision Damage Waiver benefits will not be available under this Certificate.
- The lifetime benefits have a cumulative limit of \$65,000 per Account.
- This coverage does not apply to Rental Vehicles rented for a period exceeding thirty-one (31) days.
- This coverage will not pay for cost of any insurance offered by or purchased through the car rental agency, even if it is mandatory or included in the cost of the rental.
- Vehicles not included are:
  - o Vans,
  - o Trucks,
  - o Campers or trailers,
  - o Off-road vehicles,
  - o Motorcycles, mopeds or motorbikes,
  - o Expensive or exotic vehicles, antique vehicles,
  - o Recreational vehicles,
  - o Leased vehicles.

## **Rental Vehicle Personal Effects**

This insurance contains limitations and exclusions. It does not include money, bullion, banknotes, securities, other numismatic property, tickets or documents. Computers, software and cellular telephones are not covered. Benefits will not be paid if loss results from Mysterious Disappearance.

For complete details, please see the Part 1 – Rental Vehicle Benefits Certificate of Insurance section in Your Certificate.

## **Purchase Assurance and Extended Warranty Protection**

Issued by TD Home & Auto under Group Policy Number TDGV012 (the "Policy") to MBNA, a division of The Toronto-Dominion Bank (the "Policyholder"). Global Excel provides Claims and Assistance services under the Group Policy.

## **What is included in this coverage?**

Purchase Assurance covers against theft or damage to covered personal property item purchased by the Insured Person and not otherwise insured. If item is stolen or damaged, it will be repaired, replaced or reimbursed at the purchase price (not including taxes) at the insurer's discretion.



## Extended Warranty Protection

Extended Warranty Protection benefits apply when the full cost of an item is charged to the MBNA World Mastercard

### What are the benefits?

| Benefit                   | Maximum Benefit Payable   |
|---------------------------|---|
| <b>Purchase Assurance</b> | Coverage for eligible new items You purchase with your MBNA World Mastercard, should they be stolen or damaged within 90 days of purchase.  |
| <b>Extended Warranty</b>  | Coverage for eligible new items You purchase with your MBNA World Mastercard. If the item comes with a Manufacturer's Warranty valid in Canada, You may be entitled to double the warranty period for up to one year. |

### What are the limitations and exclusions?

#### Purchase Assurance:

This insurance contains limitations and exclusions. The following items are not covered:

- a. Travellers cheques, money (paper or coin), tickets, bullion, bank notes, negotiable instruments or other numismatic property;
- b. Documents;
- c. Animal or living plants;
- d. Mail order purchase until delivered and accepted by the Cardholder;
- e. Golf balls;
- f. Automobiles, motorboats, airplanes, motorcycles, motorscooters, snowblowers, riding lawnmowers, golf carts, lawn tractors, trailers or any other motorized vehicles, or any of their respective parts or accessories.
- g. Computers, software, their parts and accessories (collectively considered one item). Coverage is limited to \$500 for each item loss.
- h. Jewelry and fine art (art objects) (collectively considered one item). Coverage is limited to \$500 for each item loss.
- i. Lifetime accumulative limit of \$60,000 per Account.
- j. You will receive no more than the purchase price (not including taxes) of the protected item as recorded on the Mastercard sales receipt.

#### Extended Warranty:

This insurance contains limitations and exclusions. The following items are not covered:

- a) Used items; or
- b) any motorized vehicles or any of their respective parts or accessories.
- c) The extended warranty applies to any parts and/or labour costs resulting from mechanical breakdown or failure of a covered item, or any other obligations that were specifically covered under the terms of the original manufacturer's warranty that is valid in Canada.

For complete details, please see the Part 4 – Purchase Assurance and Extended Warranty Certificate of Insurance section in Your Certificate.

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